

Rancho Cielo Neighborhood News November 2020 Newsletter

BOARD OF

Mike Hinkle

- President
- Vacancy
- Vice President
- Robert Hoffman
- Treasurer
- Len Malena
- Secretary
- Robert Rose

Member-At-Large



<u>SEABREEZE</u> MANAGEMENT

26840 Aliso Viejo Parkway, Suite 100 Aliso Viejo, CA 92656

Customer Care 949.855.1800

949.855.6678 fax

After Hours/Weekends

800.232.7517

Janet McCormick Ext: 9018

Community Manager

Janet.McCormick@SeabreezeMgmt.com

Elizabeth Terry Ext: 9076

Associate Manager

Elizabeth.Terry@SeabreezeMgmt.com

BOARD MEETING

The next Board meeting is currently scheduled to be held Wednesday, November 25th at 7:00 PM via Zoom, due to the current novel Coronavirus pandemic, and Statewide restrictions on social gatherings. Agendas for General session, open Board meetings are posted in the community to notify the Membership four (4) days prior to Board meetings.

NEW! SAFELIST PROGRAM:

We are happy to announce that the Rancho Cielo Homeowners Association has worked with California Coastal Patrol to develop a new safelist parking program for the community. The community registration information will be mailed directly to every homeowner, and will include the parking guidelines. Each owner will get 14 safe listing days per 90-day rolling period. Overnight parking passes will no longer be available once the program takes effect on December 1st. Be on the lookout for your registration information coming soon to your mailbox!

Please note: The Board of Directors placed a moratorium on towing due to the novel Coronavirus pandemic. Towing enforcement will resume with the new safelist program effective December 1, 2020.

POOL/SPA UPDATES:

The Association pool heat is scheduled to be turned off on October 31, 2020 for replastering.

Reminder: Due to the novel Coronavirus pandemic, NO non-resident guests or parties are permitted in the Association common areas; including the pool and spa area.

GATE CODE CHANGE:

We are happy to announce that the Rancho Cielo Homeowners Association has worked with the entry gate vendor to develop and assign unique gate entry codes for the community. The unique gate entry codes are assigned by address and will be emailed directly to every homeowner. Please kindly do not share your code with anyone outside of your residence, your vendors, or your guests. The Board of Directors would like to try to ensure that only permitted visitors and vendors enter the community. The current gate code is scheduled to be deleted from the directory effective December 1, 2020.

If you did not yet receive your unique gate code via email, please kindly email Associate Manager, Elizabeth Terry at <u>Elizabeth.Terry@SeabreezeMgmt.com</u>

Community Reminders:

- Driving Reminders: Golf carts are for golf course lawns. Please help the Association use its resources to maintain and *improve* the Association landscape. Kindly keep golf carts, motorized bikes, and scooters <u>off</u> of the Association maintained landscaping and trails. Thank you!
- Parking Reminders: As a reminder, it is the owner's responsibility to submit a written request for a parking variance to the Board of Directors, if at any time you are unable to access your driveway or garage parking spaces to safely park your vehicle. Three vehicle citations in a 6 month period will result in a vehicle being towed. Kindly email your variance requests to your Community Manager at: Janet.McCormick@SeabreezeMgmt.com for Board review and response.

SEEKING NEIGHBORHOOD WATCH VOLUNTEERS!

Email Janet.McCormick@SeabreezeMgmt.com to volunteer! To report suspicious activity please contact your local law enforcement at 949-770-6011. Describe specifically what you observed, including:

Who or what you saw;

When you saw it;

Where it occurred; and

Why it's suspicious.

If there is an emergency, call 9-1-1.

JUST A REMINDER...BASKETBALL HOOPS

Portable, free-standing basketball backboards are permitted, provided that they are removed from areas visible to the street on a daily basis and when not in use. In no event shall such free-standing basketball backboards be permitted to remain overnight in a location visible from any street, sidewalk, or community property, or be stored in a location visible from any street, sidewalk, or community property. Portable, freestanding basketball backboards must only be used on the residential units and are not permitted on any public or common areas.

<u>ACH</u>

Did you know that you can have your HOA Assessments pulled out directly from your checking account, like you would with your gym and many of your energy expenses? Please email Customer Care at customercare@seabreezemgmt.com to request for an ACH Form to be sent to your home. A voided check must be stapled to the enrollment form, and must be received by no later than the 25th of the month so that your account will be set up for ACH on the 10th of the following month.A letter is sent confirming your set up draft month. Please continue to make payments by check until you have received your confirmation letter. All enrollment forms received after the 25th will be delayed an additional month. ACH is processed on or around the 10th based on your association's billing cycle.Your account must be in current status to be eligible.