



Rancho Cielo Neighborhood News

September 2020 Newsletter

BOARD OF DIRECTORS

Mike Hinkle

President

Vacancy

Vice President

Robert Hoffman

Treasurer

Len Malena

Secretary

Robert Rose

Member-At-Large



SEABREEZE MANAGEMENT

26840 Aliso Viejo Parkway, Suite 100

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Customer Care 949.855.1800

949.855.6678 fax

After Hours/Weekends

800.232.7517

Janet McCormick Ext: 9018

Community Manager

Janet.McCormick@SeabreezeMgmt.com

Manuel Marquez Ext: 9000

Associate Manager

Manuel.Marquez@SeabreezeMgmt.com

BOARD MEETING

The next Board of Directors General Session meeting will be held Wednesday, September 23rd at 7:00 PM at a location to be determined, due to the current novel Coronavirus pandemic, and Statewide restrictions on social gatherings. Agendas for General session, open Board meetings are posted in the community to notify the Membership four (4) days prior to Board meetings.

COMMUNITY REMINDER:

Please be advised that the Rancho Cielo Homeowners Association Board of Directors is made up of unpaid volunteer members of your community.

The Board of Directors work together in an effort to make the community a better place for all to enjoy. While being a volunteer Director can be rewarding, sometimes it can be a thankless job. As such, please kindly respect the personal time and contact information of these volunteer Board members.

The Board of Directors has respectfully requested that all homeowner questions, requests, and/or complaints be submitted to Management. Please kindly do not mail correspondence directly to the private addresses of members of the Board of Directors.

Management will forward homeowner correspondence to the Board for review in Executive or General session Board meetings, depending on the subject matter. This will allow the volunteer Board members to enjoy their privacy in the community in peace. We sincerely appreciate your cooperation and understanding in this request.

COMMUNITY QUESTIONS & CONCERNS

Did you know? If you are unable to make it to Homeowner Forum during a regularly scheduled Board meeting, but have some specific suggestions, maintenance requests, comments or items of concern, you can email them to:

janet.mccormick@seabreezemgmt.com

Community Reminders:

- **Driving Reminders:** Golf carts are for golf course lawns. Please help the Association use its resources to maintain and *improve* the Association landscape. Kindly keep golf carts, motorized bikes, and scooters off of the Association maintained landscaping and trails. Thank you!
- **Parking Reminders:** As a reminder, it is the *owner's* responsibility to submit a written request for a parking variance to the Board of Directors, if at any time you are unable to access your driveway or garage parking spaces to safely park your vehicle. Three vehicle citations in a 6 month period will result in a vehicle being towed. Kindly email your variance requests to your Community Manager at: Janet.McCormick@SeabreezeMgmt.com for Board review and response.

SEEKING NEIGHBORHOOD WATCH VOLUNTEERS!

Email Janet.McCormick@SeabreezeMgmt.com to volunteer! To report suspicious activity please contact your local law enforcement at 949-770-6011. Describe specifically what you observed, including:

Who or what you saw;

When you saw it;

Where it occurred; and

Why it's suspicious.

If there is an emergency, call 9-1-1.

JUST A REMINDER...BASKETBALL HOOPS

Portable, free-standing basketball backboards are permitted, provided that they are removed from areas visible to the street on a daily basis and when not in use. In no event shall such free-standing basketball backboards be permitted to remain overnight in a location visible from any street, sidewalk, or community property, or be stored in a location visible from any street, sidewalk, or community property. Portable, freestanding basketball backboards must only be used on the residential units and are not permitted on any public or common areas.

ACH

Did you know that you can have your HOA Assessments pulled out directly from your checking account, like you would with your gym and many of your energy expenses? Please email Customer Care at customer care@seabreezgmt.com to request for an ACH Form to be sent to your home. A voided check must be stapled to the enrollment form, and must be received by no later than the 25th of the month so that your account will be set up for ACH on the 10th of the following month. A letter is sent confirming your set up draft month. Please continue to make payments by check until you have received your confirmation letter. All enrollment forms received after the 25th will be delayed an additional month. ACH is processed on or around the 10th based on your association's billing cycle. Your account must be in current status to be eligible.